

How to Contact Chase Travel Concierge Service? Complete Guide

(2025)Customer Service 1-855-628-4230

For travelers holding premium Chase cards such as the Chase Sapphire Reserve®, Chase Sapphire Preferred®, or the Chase Travel Concierge Service offers personalized assistance with travel planning, itinerary management, booking help, and emergency travel support. This guide explains how to reach the Chase Travel Concierge, what services they provide, and when to contact them.

You may also call 1-855-628-4230 for general travel assistance (third-party support). Important: Always verify the official Chase concierge number through your Chase account.

What Is the Chase Travel Concierge Service?

The Chase Travel Concierge is a premium travel service available for eligible Chase cardholders. It provides:

- Personalized travel planning
- Hotel, flight, and rental car arrangements
- Restaurant reservations
- Vacation itinerary support
- Emergency assistance
- Access to exclusive experiences

How to Contact the Chase Travel Concierge Service

1. Call the Number on the Back of Your Chase Card

This is the fastest method. The concierge number depends on your card, ensuring you reach the correct service tier.

2. Access Through the Chase Travel Portal

Log in at travel.chase.com → Help → Concierge or Travel Support → Request a callback.

3. Use the Chase Mobile App

Open the app → Select Your Card → Benefits → Travel Concierge → Call or request support.

4. General Travel Assistance: 1-855-628-4230

This number can help with bookings and travel questions.

Disclaimer: This is not an official Chase corporate line.

Services Provided by the Chase Travel Concierge

- Travel booking (flights, hotels, rental cars)
- Trip planning
- Dining reservations
- Exclusive experiences
- Emergency support

When Should You Contact the Concierge?

- For personalized trip planning
- To find last-minute restaurant or event reservations
- For travel disruptions requiring rebooking
- For luxury travel recommendations

Chase Concierge vs. Chase Customer Service

Concierge: Personalized planning, reservations, experiences

Customer Service: Account issues, billing problems, booking changes

FAQs: Chase Travel Concierge Service (2025)

1. Who can use the concierge?

Eligible premium Chase cardholders.

2. Is the service free?

Yes; you only pay for booked services.

3. Can the concierge modify my Chase Travel booking?

Yes, although some changes may need customer service.

4. Can I call the concierge internationally?

Yes, via the number on your card.

5. Can the concierge help with lost luggage?

They guide you, but airlines handle claims.

6. Does the concierge handle dining-only requests?

Yes.

7. Does the concierge offer emergency assistance?

Yes—flight changes, guidance, and more.

8. What is the fastest way to reach the concierge?

Calling the number on the back of your card.

The Chase Travel Concierge Service provides valuable, personalized travel assistance. For general support, you may call 1-855-628-4230, but always use your official Chase card number for concierge access.