

How Can I File a Travel Insurance Claim Through Chase Travel?

Customer Service Number-1-855-628-4230

Unexpected travel disruptions—such as delays, cancellations, medical emergencies, or lost baggage—can turn any trip into a stressful experience. Fortunately, many Chase credit cards include built-in travel insurance protections, and customers who book through Chase Travel can take advantage of comprehensive coverage options.

For immediate help with travel booking issues or Chase Travel assistance, contact **1855-628-4230**.

What Travel Insurance Coverage Do Chase Cards Provide?

Most Chase credit cards—especially premium travel cards—offer multiple types of travel insurance. Coverage varies by card, but the most common protections include:

Trip Cancellation Insurance

Reimburses prepaid, non-refundable expenses if you cancel due to severe weather, illness, family emergencies, jury duty, or other covered events.

Trip Interruption Coverage

Covers unused trip costs plus additional expenses if your trip is cut short for a covered reason.

Trip Delay Reimbursement

If your flight is delayed (usually 6–12 hours), you may be reimbursed for meals, lodging, and essential purchases.

Baggage Delay & Lost Luggage Reimbursement

Covers essential items if your bags arrive late or are permanently lost.

Emergency Medical & Evacuation

Available on select Chase cards for medical emergencies abroad.

Rental Car Insurance (CDW/LDW)

Covers damage or theft when you decline the rental agency's insurance.

How to File a Travel Insurance Claim Through Chase Travel

Step 1: Determine Which Benefit Applies

Identify whether your situation qualifies as trip delay, cancellation, interruption, lost baggage, medical emergency, or rental car damage.

Step 2: Gather Required Documents

Documentation may include:

- Proof the trip was purchased with a Chase card
- Itinerary and booking confirmation
- Airline delay or cancellation notices
- Receipts for expenses
- Medical documentation (if applicable)
- Police reports for theft
- Rental car accident reports

Step 3: File Your Claim Promptly

Claims must typically be initiated within ****20–60 days**** of the event. Use the online claim portal listed in your card's Guide to Benefits.

Step 4: Submit Supporting Evidence

Upload all required receipts, statements, and confirmations. Missing documents delay the process.

Step 5: Track Your Claim Status

Use the benefits portal to track progress, upload missing documents, or communicate with claims agents. Most claims take ****7–30 business days****.

Tips for a Successful Claim

- Use your Chase card for all travel purchases
- Save all receipts during your trip
- Request written documentation from airlines
- File early for faster processing
- Read your Guide to Benefits to understand limits

FAQs About Chase Travel Insurance & Claims

Does Chase Travel provide insurance directly?

No. Insurance is tied to your Chase credit card benefits.

Can I file a claim if I booked with points?

Yes—coverage usually applies if you used Chase Ultimate Rewards points.

How long does a claim take?

Most process within **1–4 weeks**.

Are weather-related cancellations covered?

Yes, severe weather is a common qualifying reason.

Who do I contact for support?

Call **1855-628-4230**.

Are luxury upgrades reimbursed?

No—only reasonable, necessary expenses are covered.

Is Cancel for Any Reason (CFAR) included?

No. Only specific covered reasons qualify.

Conclusion

Filing a travel insurance claim through Chase Travel is simple when you understand your coverage and provide proper documentation. Chase travel protections can save you significant money and stress during unexpected travel issues.

For Chase Travel support or claim assistance, call **1855-628-4230**.