

How to Get a Refund From Capital One Travel? Complete 2025 Guide*1-855-628-4230

If you booked a flight, hotel, or rental car through **Capital One Travel** and now need to change or cancel your plans, understanding the refund process is essential. Capital One Travel provides multiple ways to request a refund, whether your itinerary is refundable, partially refundable, or non-refundable. This guide breaks down **how to get a refund from Capital One Travel**, the refund rules, processing timelines, and essential tips to ensure your refund is approved as quickly as possible.

For immediate assistance, you can reach the Capital One Travel support team at **1-855-628-4230**.

What Is Capital One Travel?

Capital One Travel is the official travel booking platform for Capital One cardholders. It offers:

- Competitive pricing powered by Hopper
- Price prediction tools
- Price drop protection
- Travel credits (depending on your card)
- 24/7 customer support

Because your reservation is managed through Capital One's travel portal—not directly through an airline or hotel—the refund process may differ from booking directly with a provider.

How to Get a Refund From Capital One Travel

1. Check the Refund Policy for Your Booking

Before requesting a refund, review the cancellation terms in your itinerary:

- **Flights** may be refundable, partially refundable, or non-refundable.
- **Hotels** often have flexible or nonrefundable rates.

- **Rental Cars** typically follow supplier cancellation rules.

To check your policy:

1. Sign in to your Capital One account.
2. Go to “**Travel**” then “**My Trips.**”
3. Open your itinerary to view cancellation and refund details.

2. Start Your Refund Request Online

For most bookings, you can cancel or request a refund directly through your online account:

1. Log in to **Capital One Travel**.
2. Choose **My Trips**.
3. Select the trip you want to change.
4. Click **Cancel** or **Modify** (depending on the travel type).
5. Follow the on-screen steps to submit your refund request.

If your booking is refundable, you will immediately see Estimated Refund details.

3. Call Capital One Travel for Assistance

If your booking is:

- Non-refundable
- Partially refundable
- Complicated (multi-city, special fare, last-minute, etc.)
- Affected by airline schedule changes
- Booked with travel credits or reward miles

...then it is best to speak directly with a live agent.

Capital One Travel Phone Number

☐ **1-855-628-4230**

Agents can manually review your itinerary, contact the airline or travel partner on your behalf, and submit internal refund requests.

4. Airline-Initiated Changes or Cancellations

If an airline cancels or significantly changes your flight, you may become eligible for:

- A full refund

- A credit or voucher
- A travel waiver

In these cases:

1. Capital One Travel must process the refund.
2. You should contact support at **1-855-628-4230** for fastest resolution.
3. Provide documentation if you received airline notification emails.

5. Refunds for Bookings Made With Miles or Points

If you paid using **Capital One Miles**:

- Miles are typically refunded to your account after the cancellation is confirmed.
- Taxes/fees paid in cash are refunded to your original payment method.

Processing time depends on the travel provider and refund type.

How Long Do Capital One Travel Refunds Take?

Refund timelines vary:

Refund Type	Estimated Timeline
Fully refundable flights	7–10 business days
Non-refundable with waiver	10–20 business days
Hotels	3–10 business days
Rental cars	3–7 business days
Miles paid	Instant–3 business days
Airline schedule-change refunds	7–30 business days

Capital One Travel will email you once your refund is initiated and again once the funds are returned to your card or miles account.

Tips to Ensure Your Capital One Refund Is Approved Quickly

- ✓ Cancel early when possible
- ✓ Review your itinerary's cancellation policy before requesting
- ✓ Provide clear documentation (airline cancellation notices, medical emergencies, etc.)
- ✓ If your booking is complex, **call support instead of relying on online cancellation**
- ✓ Keep your confirmation number handy

For urgent travel or same-day cancellations, always call **1-855-628-4230**.

Frequently Asked Questions (FAQs)

1. What is the Capital One Travel phone number?

The official customer support number is **1-855-628-4230**.

2. Can I get a refund for a non-refundable ticket?

Yes—*sometimes*. If the airline offers a waiver, schedule change, or cancellation, Capital One Travel can request an exception on your behalf.

3. How do I cancel my Capital One Travel booking?

Log in → **Travel** → **My Trips** → select itinerary → choose **Cancel**.

4. Does Capital One Travel charge cancellation fees?

Capital One may not charge fees, but airlines, hotels, or rental car companies may impose their own penalties based on fare rules.

5. How do I request a refund for flights booked with miles?

Miles return to your rewards account after cancellation. Taxes and fees paid in cash will return to your original payment method.

6. What if I never received my refund?

Contact support at **1-855-628-4230**. Provide your itinerary number and the date you canceled.

7. Can I modify my trip instead of canceling?

Yes, but modification rules depend on airline or supplier policies. Some may require cancellation and rebooking instead.

Conclusion

Getting a refund from Capital One Travel is straightforward when you understand your booking's cancellation terms and follow the correct steps. Whether you cancel online or speak with an agent, the platform offers multiple ways to process refunds quickly and securely. For urgent issues, complicated itineraries, or airline-initiated changes, contacting Capital One Travel support directly at **1-855-628-4230** is the most effective option.